



Limited Warranty, for New Luxman Electronic Products, EXCLUDES LUXMAN PHONO CARTRIDGES

Luxman America, Inc. ("LUXMAN AMERICA") warrants the following Luxman Electronic Products for the periods indicated:

FOR PURPOSES OF THIS WARRANTY, a "NEW" LUXMAN PRODUCT IS DEFINED AS A PRODUCT WHICH IS STILL OFFERED FOR SALE ON LUXMAN AMERICA'S CURRENT RETAIL PRICE LIST AT THE TIME OF ITS ADVERTISEMENT OR SOLICITATION.

All new Luxman brand products sold on or after Jan 1, 2022 are offered with a 3 year warranty with the following exceptions:

1. Vacuum Tube equipped amplifiers and pre-amplifiers
 - a. 90 day warranty applies only to factory installed VACUUM TUBES that remain in their factory installed position throughout the 90 day warranty period.
 - b. If VACUUM TUBES are removed or replaced, then any remaining warranty on the VACUUM TUBES is forfeited.
 - c. Luxman America is not responsible for consequences when using tubes of unknown origin or vintage or when end-user engages in practices commonly referred to as "VACUUM TUBE ROLLING" or "VACUUM TUBE EXPERIMENTATION".
 - d. Luxman America is not responsible for incorrectly biased VACUUM TUBE amplifiers. All Biasing adjustments should be handled by qualified service personnel using proper equipment.
2. Luxman brand PHONO CARTRIDGES are excluded from this warranty.

What is covered and what is not covered

Except as specified below and above, this warranty covers parts and labor to correct all defects in materials and workmanship. The following are not covered by the warranty:

1. Damage, deterioration, malfunction or failure to meet performance specification resulting from:
 - a. Accidental acts of nature, misuse, abuse, neglect or unauthorized product modification.
 - b. Improper installation, removal or maintenance, or failure to follow instructions supplied with the product.
 - c. Repair or attempted repair by anyone not authorized by Luxman America to repair the product.
 - d. Any shipment of the product
 - e. Any cause other than a product defect.
2. Cleaning, initial set-up, check-ups with no defects found, or changes incurred for installation, removal or reinstallation of the product.
3. Any product on which the serial number has been defaced, modified or removed.

4. Batteries
5. Accessories, including but not limited to, batteries, cables, cleaning accessories and detachable power cords.
6. Warranty is void if purchase was made from anyone other than an authorized Luxman America dealer based in the United States or Canada.

Who may enforce the warranty

This warranty may be enforced only by the original purchaser

What Luxman America will pay for

Luxman America will pay for all labor and material expenses for the items covered by the warranty. Payment of shipping charges as discussed in the next section of this warranty.

How you can get service

1. If your unit needs service, contact Luxman America service referral by calling (518) 261-6464. Luxman America will advise you of the name and location of one or more authorized Luxman America service centers from which service can be obtained. You must obtain a return authorization number prior to returning your unit for service.
2. You must pay any shipping charged if it is necessary to ship the product for service. However, if the necessary repairs are covered under warranty, Luxman America will pay the return shipping charges to any destination within the United States.
3. Whenever warranty service is required, you must present the original dated sales receipt or other proof of date of purchase.

Limitation of implied warranties

All implied warranties, including warranties of merchantability and fitness for a particular purchase, are limited in duration to the length of this warranty.

Exclusion of damages

Luxman America liability for any defective product is limited to repair or replacement of the product at Luxman America's option. Luxman America shall not be liable for damage to other products caused by any defects in Luxman brand products, or any other damages, whether incidental, consequential, or otherwise.

How state law relates to this warranty

Certain states do not allow limitations on how long an implied warranty lasts and / or do not allow the exclusion of limitation or incidental or consequential damages, so the above limitations or exclusions may not apply to you.

You may also have other rights which vary from state to state.

Luxman America Inc.