

## Limited Warranty, for New Luxman Cartridges

Effective date: January 1, 2022

**Luxman America, Inc. ("LUXMAN AMERICA") warrants the following Luxman Products for the periods indicated:**

FOR PURPOSES OF THIS WARRANTY, a "NEW" LUXMAN PRODUCT IS DEFINED AS A PRODUCT WHICH IS STILL OFFERED FOR SALE ON LUXMAN AMERICA'S CURRENT RETAIL PRICE LIST AT THE TIME OF ITS ADVERTISEMENT OR SOLICITATION.

**All new Luxman brand MOVING COIL PHONO CARTRIDGES sold on or after January 1, 2022 are offered with a one (1) year limited manufacturer's warranty following the shipping date from Luxman America, Inc.** This warranty applies solely to defects in materials and assembly workmanship, provided that normal installation, care and use guidelines are observed:

### 1. Luxman LMC-5 Moving Coil (LMC) Cartridge normal care and use:

- a) Please handle this cartridge carefully. Do not use excess force when mounting or cleaning.
- b) If you are unsure of MC type cartridge care, please ask your authorized Luxman dealer for assistance. **Damage caused by mishandling or accident is not warrantied.**
- c) When sold, professionally installed and aligned by an authorized Luxman America dealer this limited warranty can be extended by one year. The Luxman MC cartridge is to remain located on the turntable/tonearm where originally installed. Dealer purchase receipt(s) and/or supporting documentation is required for any Luxman America warranty extension consideration. Normal stylus wear resulting from accumulated usage hours is not covered or eligible for any Luxman America warranty.
- d) Removal of a Luxman MC cartridge by unqualified persons or relocation to an incompatible turntable/tonearm combination is discouraged and may result in warranty disqualification.
- e) Unauthorized user modifications to a Luxman MC cartridge may void the warranty.
- f) Cosmetic variations are not considered defects and are therefore excluded from warranty.

### 2. Luxman LMC-5 Moving Coil Cartridge service procedure:

- a) If a Luxman LMC-5 cartridge becomes inoperative or there is concern for a defect, please first contact your authorized Luxman selling dealer for help and to organize an inspection.
- b) If upon inspection the LMC-5 is deemed to have a defect or otherwise requires service, then Luxman America is to be contacted and a return authorization (MRA) tracking number issued.
- c) Once the MRA number is issued, please return the entire LMC-5 cartridge via prepaid insured freight in its original Luxman factory packaging to the Luxman America, Inc. office for inspection and verification of fault condition.

- d) Physical damage to the LMC-5 stylus, cantilever or cartridge body while in the original purchaser's possession will not be considered for warranty coverage.
- e) Luxman LMC-5 cartridges approved for repair or a non-warranty stylus wear condition will require return to Luxman Corp. (Japan) for actual service work or a chargeable exchange. Luxman America will provide reasonable repair and shipping cost estimates on a case by case basis.

### 3. Luxman LMC cartridge service exclusions:

- a) Luxman LMC cartridges returned to Luxman Corp. (Japan) for repair or service exchange are warrantied for only the original term set forth, commencing from the original purchase date.
- b) The Luxman LMC cartridge warranty is not maintained in perpetuity through repeated services or full unit exchange(s) from Luxman Corp. (Japan).
- c) When a Luxman LMC cartridge returns from a Luxman Corp. (Japan) non-warranty worn stylus exchange, correction of any issue arising from a discovered defect in materials or assembly workmanship shall be limited to within 90 days from the actual exchange date.

### 4. Who may enforce the warranty

- a) This warranty may be enforced only by the original purchaser
- b) warranty is void if purchase was made from anyone other than an authorized Luxman America dealer based in the United States or Canada.

### 5. Limitation of implied warranties

All implied warranties, including warranties of merchantability and fitness for a particular purchase, are limited in duration to the length of this warranty.

### 6. Exclusion of damages

Luxman America liability for any defective product is limited to repair or replacement of the product at Luxman America's option. Luxman America shall not be liable for damage to other products caused by any defects in Luxman brand products, or any other damages, whether incidental, consequential, or otherwise.

### 7. How state law relates to this warranty

Certain states do not allow limitations on how long an implied warranty lasts and / or do not allow the exclusion of limitation or incidental or consequential damages, so the above limitations or exclusions may not apply to you.

You may also have other rights which vary from state to state.

Luxman America Inc.